

ODIS Service - ODS9004E Error after Application Version 5.0.3 Update

After installing the recent ODIS Service application version **5.0.3** update, ODIS Service **may or may not** return the following error when performing future updates:

ODS9004E

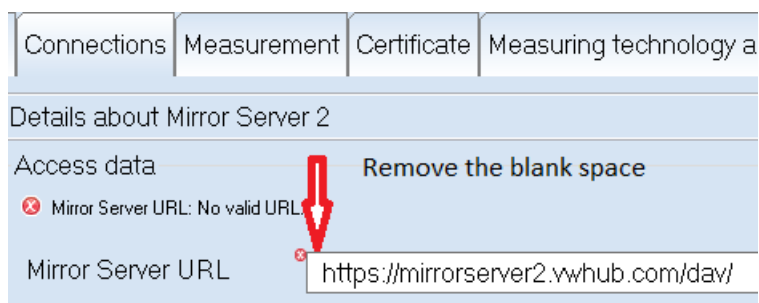
Infrastructure.VW online connection.MirrorServer2:

A connection to the mirrorserver2 cannot be established

If this error appears, confirm that the **mirrorserver2 URL** is properly entered as follows:

1. Select the **Admin** operating mode.
2. Select the **Connections** tab.
3. Select **Mirror Server 2** from the subcategory menu.
4. In the **Mirror Server URL** form, **place the cursor to the left of: https://.....**
5. Press the **<-Backspace key** on the diagnostic device.
6. Select **Save/Yes**
7. Repeat the update query to confirm that mirrorserver2 can be reached.

Example of space preceding the mirrorserver2 URL.



The screenshot shows the ODIS interface with the 'Connections' tab selected. Under 'Details about Mirror Server 2', there is an 'Access data' section. A red 'x' icon and the text 'Mirror Server URL: No valid URL' indicate an error. A red arrow points to the space before the URL 'https://mirrorserver2.wwhub.com/dav/'. A button labeled 'Remove the blank space' is visible next to the error message.

Connections	Measurement	Certificate	Measuring technology a
Details about Mirror Server 2			
Access data			
Mirror Server URL: No valid URL		Remove the blank space	
Mirror Server URL	https://mirrorserver2.wwhub.com/dav/		