

**June 15, 2012**

**Read  
if Red**

**DEALER  
PRIN**

**GENERAL  
MGR**

**SALES  
MGR**

**CPO  
MGR**

**SERVICE  
MGR**

**PARTS  
MGR**

**WARRANTY  
MGR**

**F&I  
MGR**

From: Audi After Sales  
Mark Allen

Action Required: NO

Deadline: N/A

**Audi Collision Repair Position Statement of Repair:  
Suspension, Steering and Drive Axle Parts Replacement**

To promote and maintain its rigorous standards of quality and safety, Audi provides collision repair centers with the following important information regarding collision repair and parts replacement on Audi vehicles.

Audi suspension, steering and drive axle components are constructed of special alloys that include aluminum, nodular iron, and special steel alloys. Audi does not support the use of recycled parts, commonly known as "junk yard" parts, since there would be no clear indications of previous damage to these parts. Crack/fatigue damage can only be detected by sophisticated testing such as dye penetrant, zyglow, magnaflux, or x-ray. Alignment of critical surfaces cannot be checked by visual inspection only, but require the proprietary design blueprint.

**WARNING:** Recycled suspension, steering and drive axle parts may not meet the specifications of genuine Audi suspension, steering and drive axle parts, and are not an acceptable method of repair on any Audi vehicle. Recycled suspension, steering and drive axle parts, or any suspension, steering and drive axle parts, are not approved by Audi, and may cause unsafe vehicle operation and performance, including loss of control which may result in injury or death.

# of ATTACHMENT(S): 0

Dealer personnel will receive this material via email by 9:30 a.m. on **Monday, June 18.**