

TO: COLLISION REPAIR INDUSTRY

POSITION STATEMENT: Required Radar Recalibration Post-Repair/ September 15, 2016/
IPSB-16-399

FRANKLIN, TN- Many INFINITI vehicles are now equipped with front radar sensors as part of INFINITI's "Safety Shield Technology". This radar is one of the main components that contribute to proper functioning of various vehicle features, such as Forward Emergency Braking (FEB), Predictive Forward Collision Warning (PFCW), and Intelligent Cruise Control (ICC).

It is critical that these radar devices are properly recalibrated after any repair situation to the front of the vehicle that would cause the radar sensor to be shifted, removed, reinstalled, or jolted in the collision. INFINITI has taken the position that the recalibration of radar devices in the described repair situations is **mandatory**, without exception. Failure to follow these guidelines could result in radar malfunction, or vehicle systems, including safety features not working as originally intended, thus posing a significant risk to vehicle occupants. We ask that the general repair industry adhere to these strict guidelines for the ultimate benefit and safety of our customers.

For additional information, please see service manual section "CCS" where applicable.

Parts Warranty

INFINITI's New Vehicle Limited Warranty, and Limited Warranty on replacement parts do not apply to any parts other than genuine original equipment parts.

INFINITI will not be responsible for any subsequent repair costs associated with a vehicle and/or part failure caused by the use of parts other than genuine replacement parts.

For additional collision information: <http://infiniticollisionnetwork.com>